













Towing and Recovery Incentive Program (TRIP)
TRIP After Incident Reviews
Quarter 2, Year 2010
(April – June)

TRIP Companies (April 1, 2010 – March 31, 2012)	
TRIP Company	Contact
Barrow Wrecker	Paris Blaylock (barrowwrecker@comcast.net)
Marietta Wrecker	Chris Welchel (chris@mariettawrecker.com)
Martin's Wrecker	Wayne Martin (martinswreckerandgarageservices@hotmail.com)
New Image Towing	Lawton Howard (lhoward@nitow.com)
Parker Wrecker Company	Janet Parker (pwrecker1@yahoo.com)
S&W Services of Atlanta	Rod Sieg (snwtow@aol.com)
Sosebee's Wrecker	Albert Sosebee (sosebeeswrecker@att.net)
Statewide	Joel Garner (jgar33@charter.net)
Southside Wrecker Service	Jeff Poquette (jeff@southsidewrecker.biz)
Terry's Auto Towing Service	Darrell K. Terry (terrymotorsports@hotmail.com)
Willard Wrecker Service	Jimmy Willard (willardwreckers@bellsouth.net)

WRECKER SERVICE COVERAGE MAP








- | | | | |
|---|---------------------------------|---|---------------------------------|
|  | BARROW (770) 435-8945 |  | SOSEBEE'S (404) 361-6349 |
|  | MARIETTA (770) 953-1176 |  | SOUTHSIDE (770) 964-8220 |
|  | MARTIN'S (770) 382-9295 |  | STATEWIDE (770) 278-8424 |
|  | NEW IMAGE (770) 252-4392 |  | TERRY'S (770) 967-2376 |
|  | S&W (770) 493-9083 |  | WILLARD (770) 614-8131 |

April 2010

INCIDENT DEBRIEFS:





1. Incident # 114 (1640195): 03/08/2010 I-285 Eastbound at SR 400, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
14:34	\$3,500.00	65	400

-  Overturned TT carrying compressed pellets of paper.
-  The top came off, and it partially spilled.
-  S&W relocated the truck into the gore.
-  Sandy spring communications center = CHATCOM activated TRIP.
-  S&W off-loaded the trailer in the right shoulder.

2. Incident #115 (1640600): 03/10/2010 I-85 Southbound ramp to I-285 Westbound, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
14:16	\$2,500.00	36	41

-  An empty Flatbed TT jackknifed, hit the ramp, and got stuck on guardrail. The entire ramp was blocked.
-  It was raining.
-  Diesel fuel started leaking after S&W moved the truck.
-  The incident was detected on the camera, but HERO was not dispatched for an hour after detection. It was in the middle of a shift change at the TMC, which resulted in a delay in activation.

May 2010

GENERAL ANNOUNCEMENTS:

- Gary informed the group that he and John Weaver had a discussion with GDOT on the overweight towing issues. A resolution is forthcoming. GDOT is willing to work with the towing companies/TRAG to get the issues resolved. Currently a process exists that allow the towing companies to purchase a one-way permit/waiver for a nominal fee on the 4th floor of the GDOT TMC permits division. GDOT is investigating allowing these permits to be purchased on demand, 24/7, to prevent these issues.
- Christine distributed 2010 TRIP badges effective April 1, 2010 – March 31, 2012. All operators and supervisors MUST have ID badges on-scene.
- Christine distributed TRIP Certificates to each Company. These can be framed or used as proof of TRIP participation.

INCIDENT DEBRIEFS:

3. Incident # 116 (1697880): 04/21/2010 I-285 Southbound North of Langford Pkwy, Southside Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
10:53	\$2500	58	58

- 🔧 Jerry White reviewed the incident. It was affecting northbound and southbound lanes. The TT hit two vehicles and the wall busted causing damage to the vehicles on the northbound side of the roadway. The front axle came loose and the 5th wheel broke from the truck.
- ➡ Lesson learned: Make sure you do a comprehensive walk-around on the TT before removing. The broken 5th wheel was not originally recognized.

4. Incident #117 (1699379): 04/28/2010 I-285 Southbound Ramp to I-20 Eastbound, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
11:06	\$0	272	280

- 🔧 DeKalb County Police (Sergeant Tarr) activated TRIP.
- 🔧 The towing equipment was on-scene when the HERO supervisor arrived.
- 🔧 The truck was carrying chipped aluminum cans pressed into cubes. Each cube weighed about 70 lbs each.
- 🔧 S&W disconnected the trailer and moved it to the gore area for offloading. All lanes and ramps were shut down for clean-up.
- 🔧 The request was made for a Bob Cat and two Rollbacks.

- 🚒 The TT tore up the guardrail, hit the concrete wall and tore up the truck.
- 🚒 There was a 352 minute roadway clearance.
- 🚒 There was a miscommunication on the roadway. S&W thought they were taking it to the gore area and leaving it there to come back and recover later. Jerry White, HERO Supervisor, thought S&W was moving to the gore area to recover immediately. The location of the incident (curve, limited site, merging, etc) did not allow for the TT to stay in the gore until later.

➡ Lesson learned: Make sure everyone is on the same page. On-scene communication is crucial.

June 2010

GENERAL ANNOUNCEMENTS:

- Christine informed the group that the TRIP Companies will be highlighted in the next TRIP TIMES Newsletter. The order of the company appearances is as follows:
 1. Southside
 2. Marietta
 3. S&W
 4. Sosebee's
 5. New Image
 6. Barrow
 7. Martin's
 8. Statewide
 9. Terry
 10. Willard

INCIDENT DEBRIEFS:

1. Incident #118 (TBA): 05/05/2010 I-85 Northbound North of Cleveland Ave, Sosebee's Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
1:01	\$3500	58	60

- 🚚 Overturned TT across all lanes loaded, but secure.
 - 🚚 Landoll was on-scene at 01:40.
 - 🚚 Lifted tractor and trailer together as one unit.
 - 🚚 S&W was on-scene because they were called by their APD contract. But, it was Sosebee's TRIP route.
 - 🚚 S&W and Sosebee's decided to work together.
 - 🚚 S&W supported Sosebee's by providing the Landoll.
 - 🚚 The extra equipment was approved by Earl Brown, HERO Supervisor.
 - 🚚 Extra equipment approved, although times for the extra equipment were not called in.
- ➡ Lesson learned: Extra equipment times should be recorded on the TRIP logs. Extra equipment requests should clearly come from the HERO Supervisor.